Esri Recommended Trainings for ArcGIS Online

To develop your skills, the following are a list of recommended training courses that support various skills and tasks. These are Esri created trainings and are not necessarily start to finish trainings, but rather overall in nature to support the skills listed.

Skill	Courses	User Level
Perform Basic mapping, using new map viewer, including: • Locating and adding data from various types of sources • Applicable Symbology, popups, legend, labels, etc. • Utilize appropriate sharing and access controls including proper PII usage • Create groups with appropriate items and members • Utilize advanced symbology (aka "smart mapping" options)	• ArcGIS Online Basics • ArcGIS Online: Creating and Styling a Map	• Creator/User
Select and build appropriate applications including: • Experience Builder • Instant Apps • Dashboards • Story Maps	• ArcGIS Online: Choosing the Right App (Esri video) • ArcGIS Instant Apps: An Introduction (Esri video) • Power Data-Driven Decisions with ArcGIS Dashboards (Training seminar) • Introducing ArcGIS Experience Builder • Introducing ArcGIS StoryMaps	• Creator/User
Perform basic geospatial analysis • Utilize hosted feature layers	• Analysis in ArcGIS Online (training seminar video) • ArcGIS Online: Performing Analysis (web course w/exercises)	• Creator/Publisher
Follow Red Cross-specific guidance on standards and best practices for DRO, ROS briefs, including map and app design.	• Utilize and follow the Best Practices documents located on ArcGIS Online	• Viewer • Creator

Notes:

- All ArcGIS Online users (all levels) have access to free Esri training, tutorials, etc. with no additional privileges required. You will be required to log in to ArcGIS Online to utilize the training links above.
- The training links above are delivered “as-is” and are not specific to the American Red Cross. No support is provided.
- Please use the following link for a curated list of additional Esri training, tutorials and videos. (add link)
- Links to peer support and announcements about new learning opportunities:
    - ARC Geospatial CoP
    - RC View / ArcGIS Online Mapping (Viva Engage)
    - GIS (Viva Engage)