Get Access.
Open A Map.

American Red Cross

1 · Request Access

Open OneSource. Choose **Volunteer** and use your Volunteer Connection login. Employees choose **Employee**.

OneSource

https://onesource.redcross.org

Choose **IT Customer Portal**. Follow that portal's sign-in instructions; they differ from OneSource.

Ask IT which request form to use for ArcGIS access.

> **What To Ask For**
> "I need ArcGIS access for Community Mobilization to use [map name and link]. My chapter is [chapter]."
> Add whether you need to create and save maps.

2 · Sign In And Open Your Map

ARC NHQ GIS

https://arc-nhq-gis.maps.arcgis.com

Choose **Sign In**, then the Red Cross option. Open the map link provided by your team.

> **Need Help?**
> IT Service Desk: 888-778-7762
> For a missing map or layer, contact its owner.

One Small Skill At A Time.

3 · Try These Four Things

Find your town.
Turn one layer on and off.
Read the legend.
Click one feature to see its information.

Watch One Video

ARC Video PDF

https://gisprimer.jbf.com/arcgis-esri-recommended-videos.pdf

Start with **Getting Started with Map Viewer**.

Choose One Class

ARC Classes PDF

https://gisprimer.jbf.com/arcgis-esri-recommended-trainings.pdf

Start with **ArcGIS Online Basics**.

PDFs need no login. Some training requires an account.

For Community Mobilization

Chapter Planning Resources

https://onesource.redcross.org/page/17939

Sign in to OneSource. Under Phase 1, choose **Chapter View/ ArcGIS 7Taps micro-training**.

Practice Here

GIS Primer

https://gisprimer.jbf.com